

**To:** Freed, Chris[Freed.Chris@epa.gov]  
**Cc:** Duffy, Eirinn[Duffy.Eirinn@epa.gov]  
**From:** Grantham, Jessica  
**Sent:** Mon 8/10/2015 12:49:04 PM  
**Subject:** RE: eBusiness Orders Placed Over Weekend - Problems

You need to make sure that all the new devices are activated prior to us getting service on the old devices.

Thanks.

Jessica Grantham  
Sr. Telecommunications Analyst  
Mobile Device Business Office  
ECS Team - EPA ITS-ACT III Contractor

\*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
EZTech Locations - EPA Call Center 866-411-4372 (option 3) or EZTech@epa.gov  
All Other Locations - EPA Call Center at 866-411-4EPA or EPACALLCENTER@epa.gov

-----Original Message-----

From: Freed, Chris  
Sent: Monday, August 10, 2015 8:48 AM  
To: Grantham, Jessica  
Cc: Duffy, Eirinn  
Subject: Re: eBusiness Orders Placed Over Weekend - Problems

I also order 2 new devices. iPhone for Deirdre Rothery and usb aircard for David Ostrander can I change the shipping address? If so please ship to

Durango downtown inn  
Attention: Robert Freed  
800 Camino Del Rio  
Durango, CO. 81301

Sent from my iPhone

> On Aug 10, 2015, at 6:42 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>  
> Got it.  
>  
>  
> Jessica Grantham  
> Sr. Telecommunications Analyst  
> Mobile Device Business Office  
> ECS Team - EPA ITS-ACT III Contractor  
>  
>  
> \*\*\*PLEASE NOTE\*\*\* If you require Mobile Device related assistance, please use the following contacts:  
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> EZTech@epa.gov All Other Locations - EPA Call Center at 866-411-4EPA  
> or EPACALLCENTER@epa.gov

>  
> -----Original Message-----  
> From: Freed, Chris  
> Sent: Monday, August 10, 2015 8:42 AM  
> To: Grantham, Jessica  
> Cc: Duffy, Eirinn  
> Subject: Re: eBusiness Orders Placed Over Weekend - Problems  
>  
> These were leftover devices that were just recently replaced with newer devices. We need these  
leftover devices activated with new service. I thought add service to existing device was the appropriate  
option.  
>  
> Sent from my iPhone  
>  
>> On Aug 10, 2015, at 6:38 AM, Grantham, Jessica <Grantham.Jessica@epa.gov> wrote:  
>>  
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